

Security and data overview

How asasii commerce handles identity, customer data, card data, audit and continuity.

Identity and access

Single sign-on	With the retailer's own identity provider
Multi-factor authentication	Required on every console
Roles	Scoped by outlet and function

Customer data

Accounts	Customers register with the retailer, not with a marketplace
Where it lives	Customer accounts, orders and loyalty stay in the retailer's own environment, under the Personal Data Protection Act 2010
Export	Every record exports on request

Card data

Handling	Taken by the retailer's own gateway
On the platform	Tokens and settlement references only

Audit

What is recorded	Every action, with the previous value
Retention	Seven years

Where the data lives

Environment	The retailer's own cloud account or data centre
Ownership	The retailer's team holds the keys, the backups and the data
Operation	idataraya installs the platform, hardens it and keeps it current

Continuity

Backup	A drilled backup and restore
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Monitoring	Continuous, from within the retailer's environment
Storefront	Uptime reported monthly

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